



Our Proven Process


Accent

About Accent

What year was Accent Founded? 1985

What types of Countertops does Accent Fabricate and Install?

granite, quartz, marble, quartzite, ultra compact surfaces, solid surface, and laminate.

Where is Accent Located? Murray, UT and Reno, NV

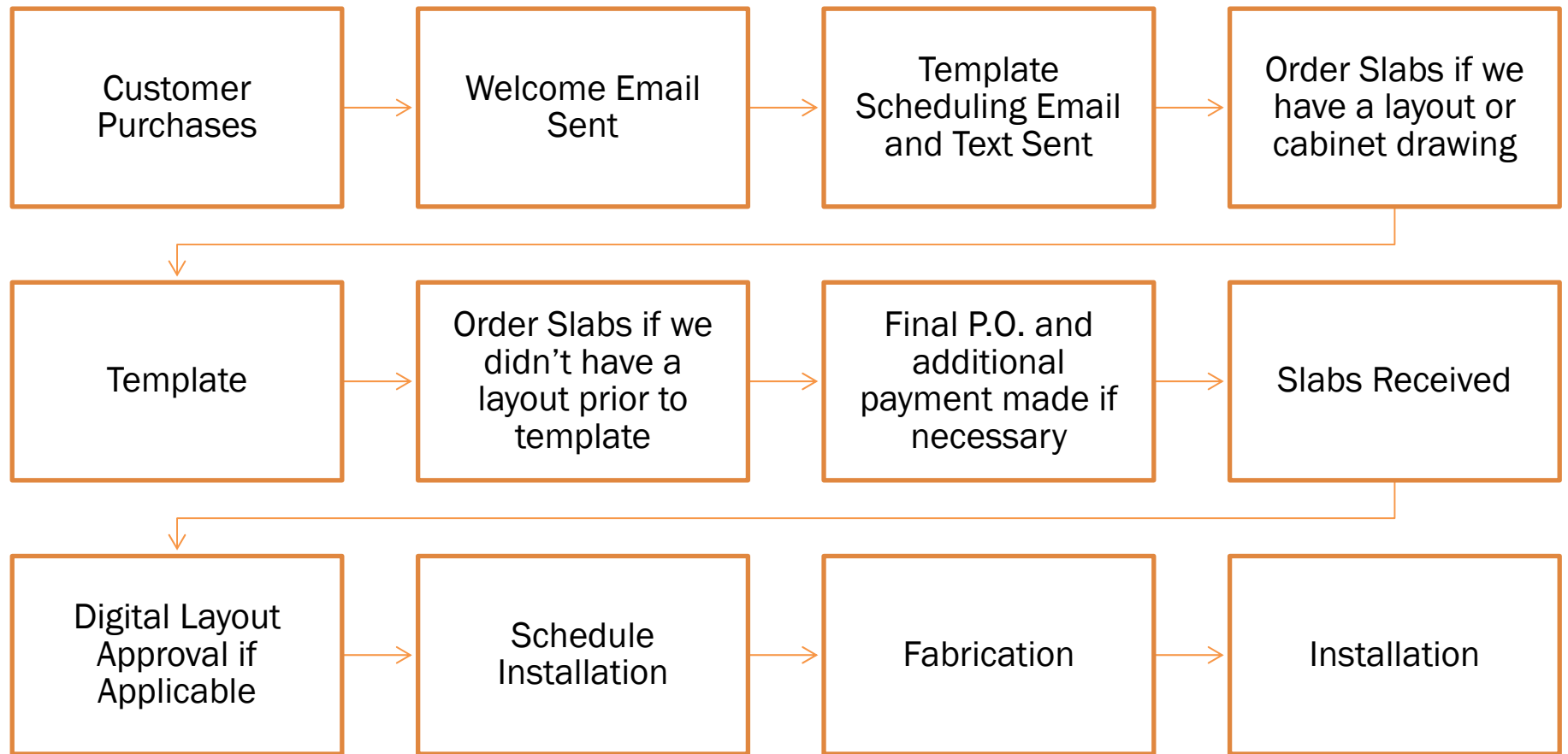
How many Countertop Jobs does Accent install per day? 25

How many employees does Accent have? 100

About Accent



Accent's Proven Process



Welcome Email

Dear Andrew Drage,

Your New Countertops

Thank you for your recent countertop purchase. Following is important information to make sure your countertop installation goes as smoothly as possible.

Due to supply disruptions caused by the deadly Coronavirus pandemic, please expect longer than normal lead times.

If you have questions at anytime throughout this process, please call our office at:

Nevada: 775-984-5500

Utah: 801-269-0701

Schedule your Template

Our template schedulers will reach out to you by call, text, or email when your job is ready to be scheduled. If you are replacing your cabinets and your cabinet install date is sometime in the future, we will be calling you closer to the cabinet installation date we received from your sales representative to schedule a template date.

If your home was built before 1978 our templator will ask you to acknowledge that you have received The Lead-Safe Certified Guide to Renovate Right pamphlet published by the EPA. You can find it [HERE](#).

Review Customer Expectation Forms

To ensure you understand the entire process and the characteristics of the material you are purchasing, we will need you to review the Customer Expectation Form and sign an acknowledgment you have read it during the in-home template. Use the link below to electronically sign this form.

Quartz/Ultra Compact: <https://signnow.com/s/wc74r8ET>

Solid Surface: <https://signnow.com/s/P9ww5Lg2>

Granite/Natural Stone: <https://signnow.com/s/8Ihwr8RK>



Template Scheduling Email / Text

Dear Andrew Drage,

Thank you for your countertop purchase!

To help facilitate scheduling template appointments, we are demo-ing an online template scheduling calendar. The template form will help determine that you are ready to schedule a template, and the calendar will allow you to select a date and indicate a preferred window for your appointment.

PLEASE NOTE: Template times are set by our schedulers, not by this calendar. You will receive a text with your arrival window the day before your appointment. We try to keep your preferences in mind while scheduling, but you may receive a window that is outside of your indicated preference to ensure an efficient route for our templators.

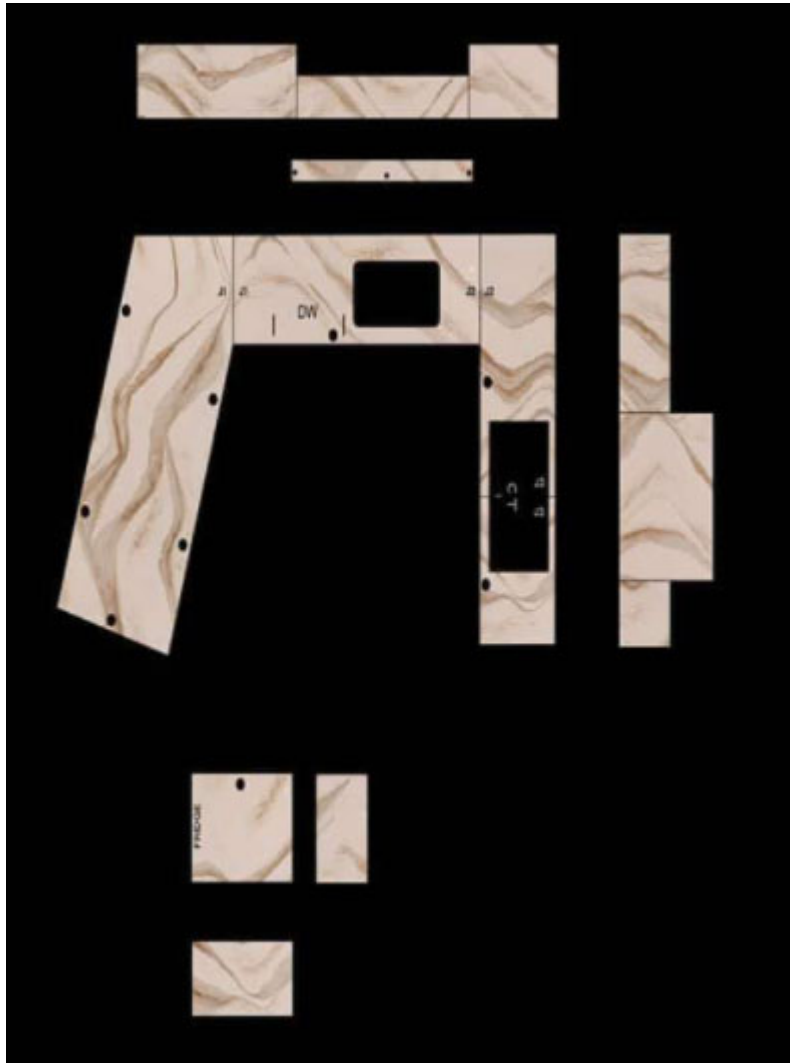
As we work to refine this process, you may receive reminder emails from Squarespace about your scheduled appointment. Please refer to direct communication from Accent Countertops for your template time, not these automated reminders. If you have any questions about scheduling, your arrival window, or your template in general, please call our office at 801-269-0701.

If you are ready to schedule a template appointment, you can do so by clicking the link below. If you are waiting for cabinets and want to delay your next point of contact, please call our office line at 801-269-0701 to update your account.

Link to schedule: <https://forms.pabbly.com/form/share/cvrT-459095>

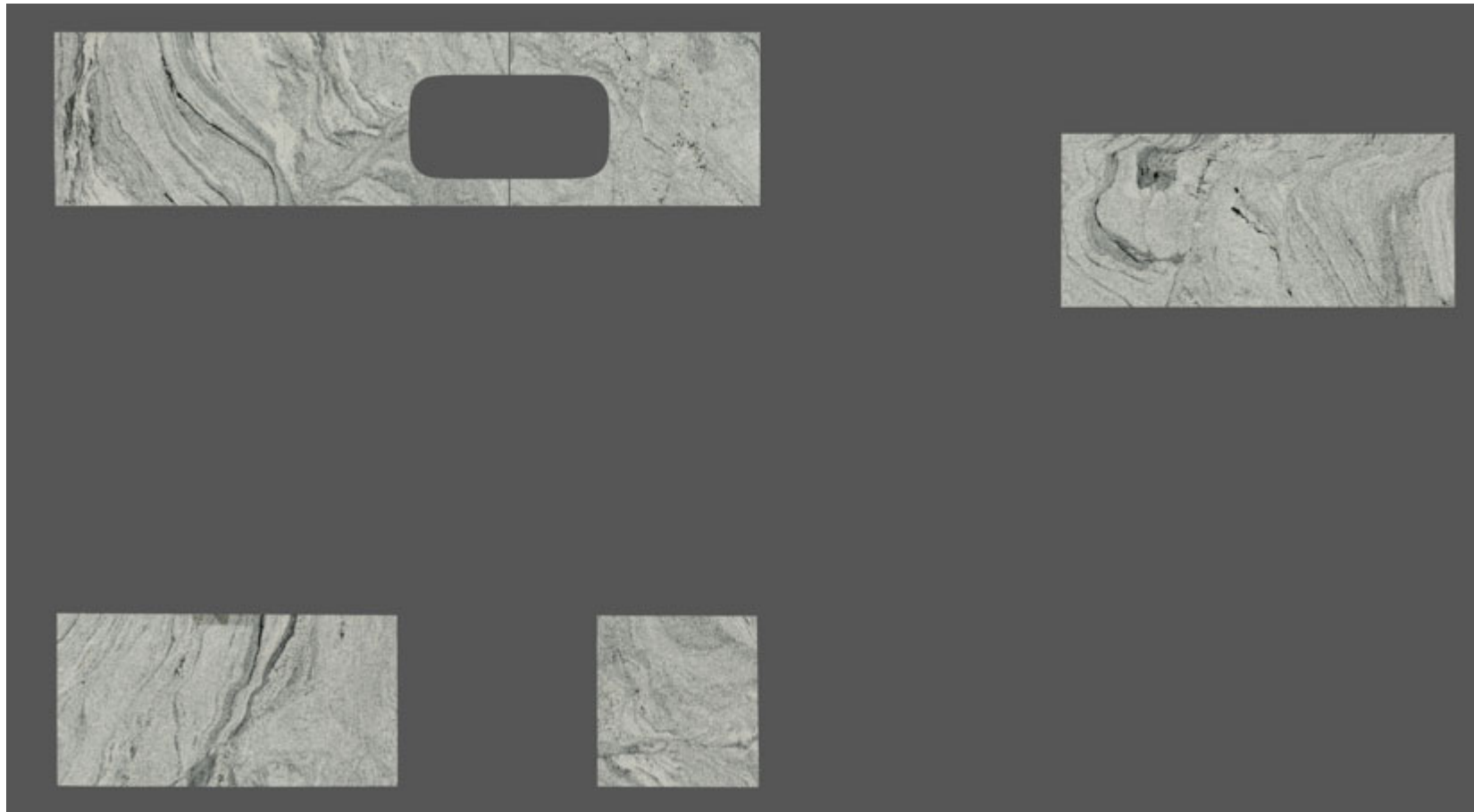


Digital Layout – Shows Veining

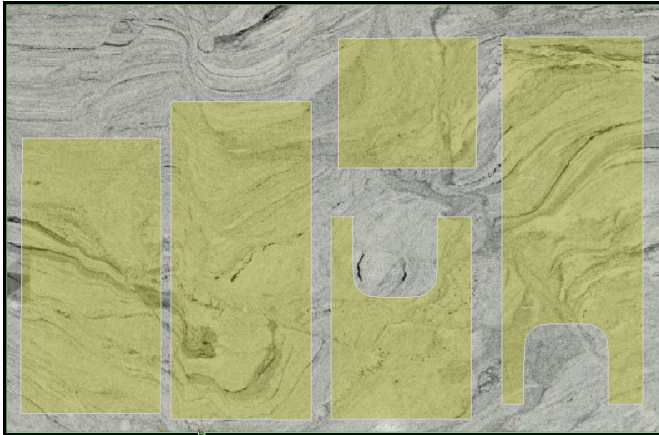


<https://accentcountertops.com/digital-slab-view/>

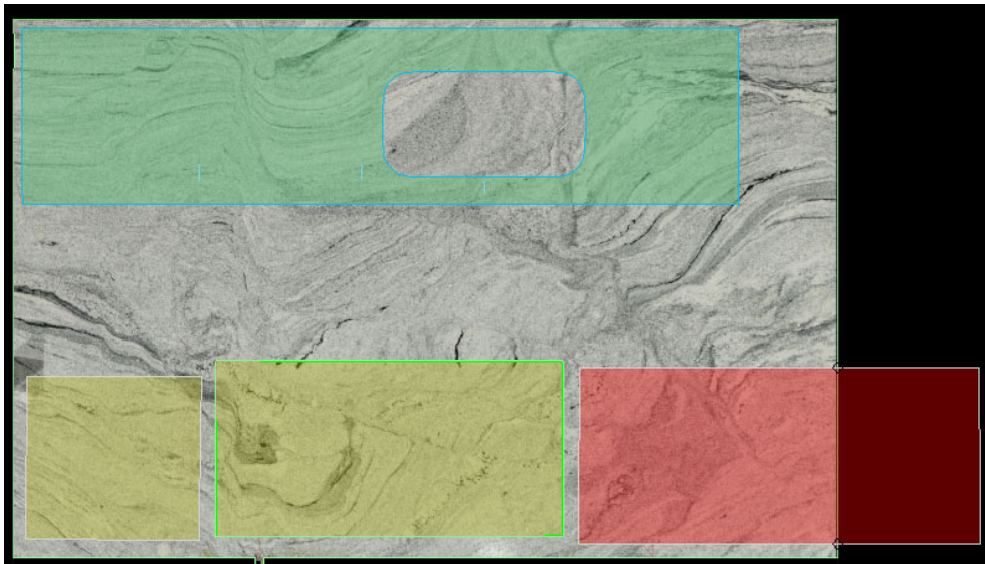
Digital Layout – Shows Seams and Options to Reduce Seams



Digital Layout – Shows Seams and Options to Reduce Seams



With Seam = 1 Slab



Without Seam = 2 Slabs

Common Reasons for Delays

- Material availability (global supply disruptions in manufacturing, distribution, and shipping)
- Customer not ready (cabinets weren't installed or level, farm sink wasn't installed correctly, hasn't decided on a sink, etc.)
- Delays in waiting for payment on final P.O.
- Waiting for Digital Slab layout approval



Photographer: Akos Stiller/Bloomberg

Markets

A Trucking Crisis Has the U.S. Looking for More Drivers Abroad

By [Ani Hawkins](#)
August 2, 2021, 8:00 AM MDT

▶ Truck snarls threaten to worsen supply outages, fan inflation



The port of Long Beach is shown as a record number of cargo container ships wait to unload in Long Beach, California, U.S., September 22, 2021.

REUTERS/Mike Blake



REUTERS®

Report ad

September 29, 2021 12:15 PM MDT Last Updated 5 days ago

Macro Matters

Global supply disruptions could still get worse, central bankers warn

Sponsored by

 IDA Ireland

By [Balazs Koranyi](#) and [Francesco Canepa](#)

3 minute read



Resources

Accent Blog Articles with other useful information

<http://www.accentcountertops.com/blog/>

Sink Brochure with specs

<http://www.accentcountertops.com/catalog/>

Images of countertop material colors

<http://www.accentcountertops.com/countertop-colors/>

Live inventory of our remnants

<http://www.accentcountertops.com/remnant-program/>

3D Images of Edge Profiles

<https://accentcountertops.com/edge-profiles-2/>